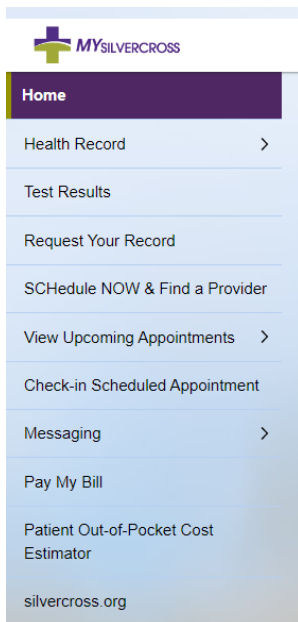
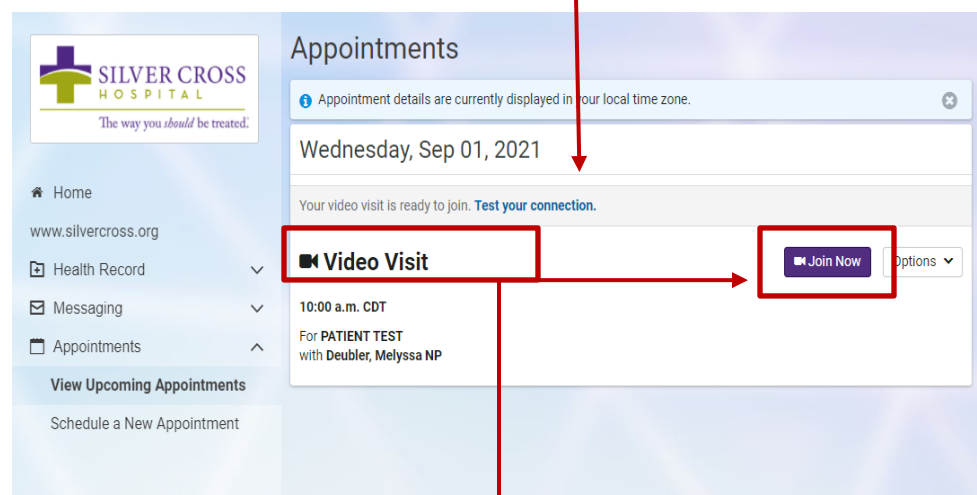


# Video Visits & Test Results

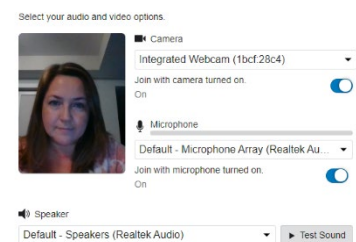


View Test Results

- To check in for a video visit: Log into your MySilverCross portal account
- Select Check -in Scheduled Appointments
- You may test your connection at any time once the appointment is scheduled. This is recommended before your video visit.
- A new tab will open to allow you to test your camera, microphone, and speakers.



- After you have successfully tested your connection you can join the video visits by clicking the Join Now button.
- This button will appear 30 minutes prior to your scheduled visit
- After selecting Join Now you will have a final opportunity to manage your audio/video settings. Please note a second tab will open for the video visit.
- Select Join Meeting to join the video visit with your provider
- Your provider will be notified that you have arrived.



Join Meeting